**Motor doesn’t Respond Motor Jogs each time I power it up**

**Motor Troubleshooting Guide**

Change the battery (CR2430)

No Light

Hold MY on Remote. Light should blink 8 sec.

Motor Jogs

Do **Step 1** and **Step 6** of Programming Instructions

Check Breaker or Call Electrician

Motor Jogs

Press Up & Down on Remote.

Power outlet, Quick Connect, plug diff outlet Remote. Light should blink 10x.

Check Breaker or Call Electrician

No Power

Check limits

**Motor direction is reversed**

Start at **Step 1** of Programming

Start at **Step 1** of Programming and Focus on **Step 2**.

Check Breaker or Call Electrician

Motor Resets

Do a Power Reset (2,10,2 -Prog Button)

Determine what mode you are in

Motor Responds

Reset the Limits

Start at **Step 1** of Programming

Motor Resets

Do a Power Reset (2,10,2-Prog Button)

**Motor will not Reset**

Start at **Step 1** of Programming

Let Motor Cool for 15 min.

Motor Jogs

Press Up & Down on Remote.

Start from the top

Check Power and Quick Connect. Remote. Light should blink 10x.

No Power

Check Breaker or Call Electrician

**Motor only Moves when you *Hold* Up *or* Down**

Motor Jogs

Go to **Step 1** & **6** of Programming Instructions

Check Breaker or Call Electrician

Power Down Motor & try it

Start at **Step 1** of Programming

Check Breaker or Call Electrician

Press Up & Down on the remote

Motor Jogs

www.somfypro.com/how-to-videos-awnings

****