**Motor Modes**

1. **Factory Mode – The motor memory is completely blank and does not respond to ANYTHING except a simultaneous Up and Down command from the remote. The motor should jog and immediately put you in programming mode.**
2. **Programming Mode – This is where you set the limits of the motor. You know you are in this mode because the motor moves intermittently for as long as you press a command on the remote and stops when you let go. If you unplug the motor before confirming the limits, it will immediately go back to factory mode.**
3. **Production Mode – This is when the limits have been confirmed but the programming has not been completed (step 6). You know you are in this mode because it jogs every time you plug the motor in. Do Step 1 and Step 6. This will put you into User mode.**
4. **User Mode – The motor operates in a maintained fashion. A short tap of a button will send the motor to its limit. In this mode, you change limits, add remotes and use the motor as normal. The motor will only respond to the reset in this mode.**

**Sunea Motor Troubleshooting Check List**

1. **Make sure the light on the remote comes on when you press any button. If not, get a new battery or another remote.**
2. **Press the UP and Down buttons on the remote at the same time. If the motor jogs refer to programming on the visual guide and start at step 2.**
3. **If you do not get a jog, check to make sure you have power to the motor.**
4. **Visually check the quick connect on the motor cable to make sure it is inserted properly.**
5. **Try a motor reset – 2, 10, 2. The motor should jog or move.**

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